

# Comview Total Talk Wireless Management



## Real savings that come from...

- Ongoing rate plan optimization and implementation
- Continuous Auditing assures contract compliance
- Accurate up to date inventory
- Substantial savings in personnel time spent with spreadsheets and manual systems
- Fewer personal calls
- Improved employee productivity
- Elimination of unused devices

## Comview does everything for you, including...

- Implement all rate plan changes with your approval
- Completely automated chargebacks
- Collect and validate all data
- Provide anytime Internet access
- Provide software upgrades and enhancements
- A host of additional features at no extra charge

## And with Comview's managed service, you're always assured of...

- Low administration time and cost
- The highest reliability
- The most advanced technology
- Easy to access and use reporting
- Integrated platform so you can add services seamlessly over time
- Professional and knowledgeable staff always ready to help
- Responsive service and support

## Get a grip on your wireless usage and save up to 30%.

Wireless costs are out of control. Average monthly usage and overall costs continue to increase with the proliferation of multiple devices including smart phones and the increased use of data applications, as well as ever-changing rate plans.

**Having the time and proper tools to manage it is one of your biggest challenges.** Despite being a large component of overall telecom costs, many companies just don't have the time or resources to manage it. Frequent upgrades, personnel changes and the like, cause companies to lose control over exactly what they have and what they are paying for it. And inefficient spreadsheet-based chargeback systems can take days to generate reports.

## Total Talk Wireless to the rescue.

You need a solution that is easy to use and manage, yet is powerful enough to leverage captured information and transform it into powerful management decisions. Comview Wireless Management collects usage data from every carrier, every month and merges it into a single, consistent view. Web-based queries let you quickly look up summary and detail information by wireless number, user, department, cost and more. Exception reports pinpoint excessive roaming, long distance, international charges or overage minutes.

## With a suite of modules including...

- Reporting
- Dispute Management
- Usage Management
- Inventory Management
- Business Intelligence

Total Talk Wireless Management gives you the most complete solution available, day one.

## With Comview you also get...

Direct HR and General Ledger interfaces so that company changes are updated instantly. Monthly Plan Optimization assesses how well your plans fit your usage. Contract compliance audits assure you get all credits and plans for which your company is eligible.

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## Comview Ranked #1

for TEM customer satisfaction in the recent AOTMP State of the Industry Report. Visit [comviewcorp.com](http://comviewcorp.com) to download the PDF.



WIRELESS MANAGEMENT works seamlessly with all of our other **Total Talk** offerings, including: **Invoice Management, Audit & Optimization, Call Accounting, Asset Management, and Procurement.** Following is an example of a Comview **Wireless Management** online report.

**Comview Wireless Management Device Screen**

Save Changes
Cancel
Delete
Port Device

**Properties**

Phone Number:

Type:

Device Status:

Override Cost Center:

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**Wireless Account**

Carrier:

Master Account:

Sub Account:

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**Inventory Management**

Contract Start: 12/16/2009

Contract Exp.: 12/16/2011

Upgrd. Elig.: 8/16/2011

Device S/N:

ESN:

SIM:

IMEI:

Model:

Make:

**Wireless Plan**

Usage based on the 01/08/2011 bill:  
The user name of record with the carrier is John Doe

Usage Type	Usage	Usage Against Plan	Charges
<b>AT&amp;T World Connect - Discounted Int'l Calling (\$3.99)</b>			
Voice - Long Distance	0 min.	Unlimited	
<b>BlackBerry Enterprise (4 MB) (\$34.99)</b>			
Data - Data	0 kb	0.00% of 4096 kb	
<b>Business Pooled Nation Custom - 0 Min (\$19.99)</b>			
Voice - Peak	0 min.	pooled voice plan	
<b>International Roaming Discount Plan (\$5.99)</b>			
Voice - Roaming	0 min.	Unlimited	
<b>Messaging 200 (\$5.00)</b>			
Message - SMS/MMS	0 msg.	0.00% of 200 msg.	

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**Trending**

Totals - Total charges The amounts shown on this screen are in USD.

Last 12 months by month

Comview Total Talk Management is the Most Comprehensive Integrated TEM Platform

With **Total Talk Management** you're assured of the market's most complete and easy to use solution. Total Talk lets you manage all telecom usage from one place. No more going from system to system. Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, Asset Management and Procurement are all integrated into a single view.

- Instantly see any employee and all services they use
- Drill down to any device or view all usage across devices
- Know instantly what employees are spending across all services
- Easily locate anything in your organization from one screen
- Optimization reduces your spend across all services

TOTAL TALK MANAGEMENT

Corporate Headquarters: Comview Corporation, 110 Walt Whitman Road, Suite 101, Huntington Station, NY 11746  
1 800 864 9094 Phone: 631 935 1900 Fax: 631 935 1920 info@comviewcorp.com www.comviewcorp.com